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MSWWDA/ADB-14/41/   Dated Shillong the 5ᵗʰ December,2024

Replies to Queries raised by bidders for "RFQ for Supply and Implementation of End-To-End Project Monitoring Control Solution."

Sl No	Existing Provisions of RFQ	Query/Clarification Sought	MSWWDA's response
1	To be qualified, you must have experience as a Service Provider of the services covered by this Request for Quotation. As evidence, you must attach a document of your experience as Service Provider of completed works as of a size and nature similar to the requirements of this contract as listed below: One completed IPMS software supply and implementation of not less than INR 100 lakhs. Or Two completed IPMS software supplies and implementations of not less than INR 80 lakhs. Similar works are defined as the supply and implementation of a COTS-based IPMS solution, the Electronic Document Management System (EDMS), capturing engineering progress without a manual update, procurement, construction deliverable monitoring, risk and issue management, and finance/cash flow monitoring.	We request you to amend this clause as To be qualified, you must have experience as a Service Provider of Development of web application/Website/IT and ITES services. As evidence, you must attach a document of your experience as Service Provider of completed works as of a size and nature similar to the requirements of this contract as listed below; One completed software supply and implementation of not less than INR 100 lakhs Or Two completed software supplies and implementations of not less than INR 80 Lakhs. Similar works are defined as the supply and implementation of a COTS-based solution.	Please Refer Addendum 1
2		We request you to broaden the criteria here. Which will help in the bidding process becoming more competitive and gaining interesting offers and prices.	Please Refer Addendum 1
3		Does the bidder require to supply Local Server along with the COTS software? Or, it will be hosted in department's existing server. If yes request server specification.	No Local server has not to be procured. It is to be be hosted on cloud server.
4		If it will be hosted in cloud server, should we include the cost in our financial offer?	Yes , Please include in your financial offer
5		As bidder need to maintain the software for 3years should we include upgrade cost of the COTS software?	Yes, All upgrade costs / maintenance / firewall costs are to be included

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6		Request to specify number of trainees and location of the training venue.	The training shall be hands on, "on site" as well as virtual, The onsite training shall be in Shillong. There will be about 50 trainees
7		Confirm the preferred method for submitting the quotation.	As per RFQ
8		Provide details or platform through which we should submit the quotation form for online processing.	As per RFQ
9	Section : Role of PDISC Consultant Appendix A-4.b	Can you specify the responsibilities and functions that our team will be expected to fulfill in "Role of PDISC Consultant " Scope	PDISC consultant is a different package. The service provider shall work in coordination with the IT expert of PDISC.
10	Section : Master Level Configuration Appendix A-4.c	Could you provide a detailed description of the functionalities you anticipate for the master level configuration within the scope of the requirements?	Please refer to detailed scope of work for details.
11	Correspondence Management Appendix A-4.h	Can you please confirm if Outlook will be only application used for Integration of Correspondence Management?	Although Outlook has been suggested, bidder may suggest some other correspondence management system
12	Training Content & Technology Appendix A-4.a.b	Can you describe what "Capacity building" involves and what we are expected to do as part of it for our project?	Capacity building involves training the staff on use of the software and its modules, data requirements, dashboard, extracting data from software and analyzing same.
		Who would be responsible for conducting the skill gap analysis?	The successful bidder will be responsible for same and will have to develop the capacity building activities accordingly.
13	Manpower Deployment Appendix A-4.a	Can you specify the expected number of manpower required for each domain, as well as number of on-site staff needed?	Please refer Point No 6. The number of staff on site will be based on actual assessment by the service provider.

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